



Your trustworthy SMS portal

Page

SMS Web Portal User Guide

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## SMS Web Portal Features

This Web Portal allows end users to send messages as a bulk or as Web SMS. This Portal doesn't require more than two parties, all you have to do is to create an account for free, sign in and you will have access to the SMS web portal feature.

### 1- Bulk SMS

Bulk SMS MT (Message Terminator) is the core of the SMS Web Portal messaging. The SMS Web Portal acts as a channel between the client and the mobile operator. The SMS Web Portal allows the user to send SMS through our system to any operator network worldwide in a safe, dependable, fast, and cost-efficient way. Users can connect to SMS Web Portal platform conveniently by SMPP or HTTP Interface (API).

- Short Message Peer-to-Peer Protocol (SMPP): is used to send and receive messages
  efficiently with high performance protocol. It is TCP/IP based. Connecting with SMPP
  allows a faster and higher volume of SMS messages to be sent, up to 200
  messages/second, it is ideal if you want to send out high volume messages each month at
  lightning speed. Alpha numeric sender address can be assigned. With an SMPP gateway,
  users are connected to our gateway continuously and the standard protocol requires no
  programming if you have SMPP software installed.
- HTTP Interface (API): Users can integrate bulk SMS messaging services into his applications, websites, and software and back-office custom application with our HTTP SMS API. It is well tested, user friendly and easy to handle. SMS Web Portal provides all users with free access to HTTP API. You can connect to SMS Web Portal bulk SMS gateway using our HTTP API which allows application developers to send text messages to all global mobile networks.

### 2- Web SMS

Users are able to send text messages to any number worldwide. As a user you are free to send either single or bulk SMS to individuals or groups.

SMS online system will work from any computer since it is browser based. User's will only need a compatible web browser and internet access to use the browser web SMS. It has a user friendly interface of web browser, and cost effective way to send text messages to friends, family, coworkers and customers. Using a bulk SMS you can run a mobile marketing campaign, you can preschedule or setup recurring text messages to make SMS marketing campaigns convenient.



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## Log In

To use the SMS Web Portal log in with your username and password then click on submit to take action and redirect you to the dashboard page.

FUSION N	NET
SMS Portal	Login
Username	
Password	0
Don't have an Account? Sign Up	Forgot Password
Submit	
FUSION NET LIMITED (AI	PNARPHONE)
Suite 16c,Navana Tower,45 0	
Dhaka-1212,Bangladesh.Phone Copyright©2022 Fusion Net. A	

In case you do not have an account click on the sign up button to create an account or chat with us to guide you.

## Sign Up

After clicking on Sign Up you will be directed to the create account page shown below.



	Reg	ister
Select Title	•	First Name
Last Name		Usomame
Password	•	Confirm Password
Select Country	•	Email
Talephone Number		Mobile Nümber
Address		

You will have to fill in your information like:

- Title
- First Name
- Last Name
- Username
- Password
- Confirm Password

- Country
- Address
- Telephone Number
- Mobile Number
- Email

Click on Sign up to confirm your information and to create an account. After clicking Sign up, you will receive a code via SMS to your mobile number that you are required to enter and an email confirmation will be sent to your email applied in the Sign up page. After verifying the SMS code and confirming the email you will be able to access your SMS web portal.

After logging in you will be redirected to the dashboard below.

## **Home Page**

In the Home Page you will have a glance of some of the tasks you are able to access or view for your API, SMS Campaigns and Balance.



FUSION NET				Balance: BDT 1,000.000	Testing SMSPortal 🝷
Dashboard	API APIs	@ s	end SMS *	Reports *	Contacts
Welcome Testing SMSPortal , Here's	what you can manage!				
Integrate API to programm send messages globs Create API Integrat	ally.		The next sending date is	Requ Do you w	Quick Access est New Sender Id vant to send SMS now? ate detailed Report?
Integration name	API key	rony	2022-08-02 12:12 AM		
fusion	FVjKuVuo	rony	2022-08-02:02:29 PM	BDT	<b>1</b> ,000.000
<	> (		>	cred	its in your account
View more		Vie	w more		
Manage SMS integra	tions	Manage Si	IS Campaigns		

### 1- Create API Integration

You are able to create an API Integration for you to implement in your service. When you click on Create API Integration, a pop up API Integration page will appear.

#### a. Details

You will have to insert an Integration Name (mandatory to proceed to Features), Description and select whichHTTP request type:

- HTTP Get
- HTTP Post JSON
- HTTP Post Soap

Details	Features	Settings	Save integration
Integration Name*		Description	
Integration Name		Description	
HTTP Get			
HTTP Post -JSON			
HTTP Post - So	рар		

#### b. Features

Delivery type:

- Standard is Sends SMS traffic based on Queue.
- Time Critical i Prioritizes HTTP requests as the method of sending.



Details	Features	Settings	Save integration
Delivery Type			
Standard			
Time critical			

#### c. Settings

• Convert mobile number into international format: Specify the country that you are sending messages to and we'll automatically convert your number to the correct international format before sending.

• Protect my account from fraud: Enable whitelist of IP addresses that may send messages from your account.

• Enable delivery notifications: SMS delivery notifications will be passed from the API to your website or server.

API Integration			>
Details	Features	Settings	Save integration
Convert mobile n	umber into international for	mat	Opt
Specify the count	ry that you are sending mes	sages to and we'll automa	tically convert your number to the
correct internation	nal format before sending.		
Protect my accou	nt from fraud		Oort
Enable whitelist o	f IP addresses that may sen	d messages from your acco	ount
Enable delivery n	otifications		O off
SMS delivery noti	fications will be passed from	n the API to your website o	or server
			Previous Next

#### d. Save Integration

View a summary of your configuration and click Finish to create your Integration.

Details	Features	Settings	Save integration
Integration name		f	
Description		S	
API type		HttpGet	
Delivery type		Standard	
IsConverted		Disabled	
IsProtected		Disabled	
IsDelivery		Disabled	

Page



#### e. Test Integrations

This allows you to test the integration that you have created.

Test Integration		×
Enter Details	Save integration	
Please select the	integration you would like to test from the dropdown	below :
	The API is required The API is required	~
	API Key :	
Sender Id	Y Phone Number	
The Sender Id field is required.	Phone Number is required	
Sample Text		
Text is required		
Copy sample code		

You can also copy the sample code into your application, enter the required details and test directly from your application.

Test integration

Select the integration you want to test. Input the Phone number and Sample Text you want to send.

You can immediately test the integration through the interface or copy the generated sample code in order to test inside your application.

f. Save Integration

You are able to view the results of the test.

g. Setup your account

You will be directed to the Billing ^ Online System.

h. Balance Check API

https://smsbl.fusionbd.net/api/Billing?username={username}&password={password}&isEnt erprise={isEnterprise}

i. DLR PULL API

https://smsbl.fusionbd.net/api/CDR?username={username}&password={password}&date={da te}

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## 2- Manage API Integration

You are able to view a list of your API's and edit them. In addition to **Create API Integration**, **Test Integrations**, and **Setup your account**.

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APIs			Q, Sea	di.
Api Key	e. Integration Name	See Created Date	Attin	-
24/06629	Teret :	2019-10-04-02-02-954	the	***8
#FCmTSCr	per-	2019-09-30 Ch.38 AM	true	***
etiklenayJE.	Alt: Sent	2019-09-30 08-20 AM	trum	***
48240H	TextingNitw	2019-11-30 OEG4 PM	tue	
MUTEROPS	John Tample AP(	2010 12:09 12:36 PM	true	***
uhaten g	Tenting	2019-09-30 05.35 AM	true	***
Overstan	TageToine	2019/10/17 (2:29 PM	6-08	555.S
		K 🚾 2   2   3		1

## 3- Send SMS

You can send a new SMS, view campaign report and manage SMS campaigns.

To create an SMS you must enter:

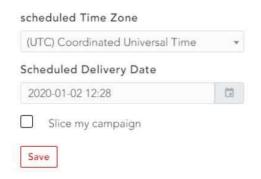
- Campaign name
- Recipient mobile number(s)/Group(s) select a group which is created by the user (containing various mobile numbers specified by you)
- Select the sender ID.
- Inside the message, you are able to add a Short URL, Field Variables or import a presaved template or save the current message as a new template.
- Finally, you are able to schedule the SMS campaign or send it immediately and save it as a template.

Create SMS	Send From File		
Campaign Name		Sender Id	
Enter Campaign	's name	Select Sender Id	*
Mobile Numbers	/Groups		
Select the recipie	ints		
Message			Add Short URL
Please enter the b	ody of your message here		0
O characters O char	acters left   Omessage(s)		
Save as Template			Schedule Clear Send

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#### a. Schedule

In order to schedule the time you want to send an SMS, choose a time zone depending on the desired country you will send to and add a delivery date and time as YYYY- MMMM-DDD HH:MM. Click on save to save your scheduled time.



Users are able to divide their campaign into several parts. You will have to add an end to the schedule date and specify the Batch Size, Time between batches (hour & minute), and don't send any messages before and after (HH:MM).

scheduled Time Zone (UTC) Coordinated Universal Tir	ne 🔻
Scheduled Delivery Date 2020 01 02 12:28	Q
H Slice my campaign	
End Schedule Date ZH	
Batch Size	
Time between batches (hour) 0	
Time between batches (minute)	
0	
Don't send any messages before 09:00 O	
Don't send any messages after 22:00 O	
	Save

#### b. Send from File

You are able to upload a file from your computer with contacts to send the campaign to but make sure the First Row has Headers button in case the excel was in that format. Select the Mobile Number Column and upload your file.

	num upload file size: 4 MB.	
Sele	ect Files To Upload	Select File:
Mot	oile Number Column	



## 4- Quick Access

On the home page you will have quick access to:

• Request New Sender ID - what appears on people's phone to show who the SMS is from.

Sender
Sender

- Send SMS
- Generate Detailed Report? Summary Report

## Send SMS

- 1- Send New SMS In order to send a new SMS click on: Send SMS
- 2- Campaign Report

On the Campaign Report page you will be able to:

- View all the campaigns you created.
- Export the list to an excel sheet.
- Create New SMS/campaign. Send SMS
- Refresh the table.
- Links Clicks If you have added a Short link in your text, then you are able to view how many of your SMS recipients have opened the sent short link. Statistics such as Browser, Country, Device, OS and phone numbers are available once you access the short link of a campaign. You can also export all the gathered data too.

Irowser	Country	Device	OS
Safart	india Lebanon Others	Mobile Desktop	IDS
-			
Total Recipients	Links Opened	Unique)	Links Opened(Total)
Total Recipients	Links Opened( 266.67)		Links Opened(Total)

- Start/Stop the campaigns. <sup>®</sup>
- View additional details, like traffic history details.

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Available C	ampaigns			Q. Search	Q, Search Export List Create New C			
Name	👴 Senderid 🧃	Status	Created Date	🖌 Scheduled Date 🕠	Time Zone	🐳 🛛 Links Clicks		Details
testingshort	Bulk SMS	Done	2019-12-30 03:00 PM	2019-12-30 03:00 PM	UTC	0%	▶0	
test 4	Bulk SMS	Done	2019-12-17 10:36 AM	2019-12-17 10:36 AM	UTC	No Link	<b>⊳</b> 0	
test2	Bulk SMS	Done	2019-12-13 02:15 PM	2019-12-13 02:15 PM	UTC	No Link	<b>⊳</b> 0	
test	Bulk SMS	Done	2019-12-13 11:14 AM	2019-12-13 11:14 AM	UTC	No Link	I► O	
Test	Bulk SMS	Done	2019-12-11 10:09 AM	2019-12-11 10:09 AM	UTC	100.00%	▶0	

## Reports

1- Summary Report

On the summary report page you can check the summary of all the campaign reports according to the filter you chose.

- Start Date YYYY-MM-DD
- End Date YYYY-MM-DD
- Column Grouping (Country, Operator, Status, Account & Sender.) You can choose more than one
- Status (Received, Delivered, Undelivered, Unknown, Acknowledged, Buffered, Accepted, Deleted, Pending, Failed, Rejected, Expired, Out of Credit, Rate Not Available & Sent).
- Country
- Operators
- Account
- Campaign
- Sender ID
- Group by Date

Start Date		Summary Report		Q, 5e	ach	C Export
2019-12-10						
End Date		Country Name	<ul> <li>Message Count.</li> </ul>	Message Parts	🛶 Total Rate	++ Details
2020-01-03	(2	India	2	2		***
Column Grouping		Lebarion	2	8		
* Country	×	Lepanon	4	8		0.00
		United Arab Emirates	1	3		
Status		•				
All Statuses	× *			< 🚹 >		
Country						
All Countries						
Operator						
All Operators						
Account						Qe

You can also view details. After clicking on you will be directed to the page below which is the *Traffic Report*.

## 2- Traffic Report

On the traffic report page you can view a traffic summary of every SMS sent in a selected duration. Turning on Auto Refresh allows you to see live traffic as your campaign is progressing. Note that the auto refresh refreshes every 10 seconds. You can also export the available data to an excel sheet. As a user you can filter by:

- Start Date YYYY-MM-DD
- End Date YYYY-MM-DD
- Status (Unknown, Undelivered, Sent, Rejected, Received, Rate Not Available, Pending, Out of Credit, Failed, Expired, Delivered, Deleted, Buffered, Acknowledged & Accepted).
- Country
- Operator
- Account
- Campaign
- Phone Number
- Sender ID

2019-12-10	12			Traffic 9		l Parts <b>9</b>	Total	Delivered 7		Total Cost		Export List
End Date												
207.030110,13	12	1	Traffic F	Report				Q, 54	arch		- CO Au	to Refresh
Status												
All Statuses	:*		Name	Country	Operator	Text	Destination NB	Cost	Sender Id	Status	Created Date -+	Details
Country			Annal Age of Lines of	Contraction of the	and stationary of the	ander and	1000	County of the		947401 m		(Tetramer a
All Countries	. *	< .	ABC	Lebanon	Alfis	a2p.cc/X3			Test SM5	Delivered	2019 12 30 03:00 PM	344
perator			DEF	liscia	IDEA Cellular Ltd	Hello			BuikSMS	Undelivered	2019-12-27 02:11 PM	214
All Operators												
Account			ΧYZ	India	IDEA Cellular Ltd	Hello			BulkSMS	Undelivered	2019-12-20 01.00 PM	
All Accounts +	*	3	XYZ	Lebanon	MTC Touch	test 4			Test SMS	Delivered	2019-12-17 10:36 AM	
Campaign												
All Campaigns			XYZ	Lebanon	MTC Touch	hi this			Test 5M5	Delivered	2019 12 13 02 15 PM	D ch

You can see additional details like Destination number, Message ID, Number of Parts, Text Message and Delivery date.

## Contacts

The SMS Web Portal allows users to add contacts, create groups, import contacts or export contacts to an excel sheet.

1- Add Person

Allows you to add individual contacts.

2- Import People

Create an excel sheet with information such as contacts name and mobile number. Import people allows you to browse and select the excel sheet you created to add the contacts to the SMS Web Portal.

Export People: export the contacts to an excel sheet.



Genuer		Peopl	e			Add Person Import	People
All genders							
Groups		Q, first pa	me, last name, em	ail, mobile number			
All groups						Export People	]
Countries							
All countries			Contacts	- Mobile	Additional Details	+. Actions	
City	<	0	No Name				
City		NN	No Name				
Address		-					
		66	No Name			***	
Address		-					
Address Search Reset		6000	No Name				

## Groups

Allows you to create a group tag to associate with your contacts. You can create more than one group with various contacts and edit or delete a group.

Contacts	Groups		
		Q	Add Group
Group Name			*
Another test			
п			
John			
John Paul Dorado			
Nespresso			

## **My Profile**

1- Account Detail

On the Account Detail page you can view your basic information and edit them such as:

- Title
- First Name
- Last Name
- Email

<ul> <li>Telephone Number</li> </ul>	er	Num	phone	Tele	٠
--------------------------------------	----	-----	-------	------	---

- Mobile Number
- Time Zone

Mr	Ŧ	Fusion Net Support	Last Name
Email		Telephone Number	Mobile Number
rony@fusionbd.net		Telephone Number	Mobile Number
TimeZones		Address	
(UTC+06:00) Dhaka		Address	

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## 2- Settings

#### a. Manage Sender ID

Sender ID is the alphanumeric name or number that appears on the mobile phone as the sender of an SMS (It is used to identify who is sending the message to the recipient). Sender ID can be a numeric number (i.e. a Mobile Phone Number) or an alphanumeric number such as the name of your company. In order to request a new Sender ID:

Click on request new Sender ID. Quick Access.

- In case the Sender ID is alphanumeric, the request is sent by e-mail to Monty Mobile SMS administrator including the status of the sender ID.

- In case the Sender ID is a phone number, an SMS is sent to the mentioned number in order to verify its validity.

To verify the number validity:

- 1. Enter the verification code received.
- 2. Click verify.
- 3. In case the verification is successful, the sender ID is accepted and the status is active.

All created sender IDs are seen within their status

lanage Sender Ids	Manage SMS Template	Sub-Accounts	Change	Password	
	Q S	earch	Re	equest New Sender ID Upload New Se	ender IDs C
Sender			÷.	Status	
				Pending	
Test				Active	
NESPRESSO				Active	
RVT ALERT				Active	
senderidrequest				Pending	

#### • Upload New Sender IDs

You can import Sender IDs by uploading a saved file.

Import New Sender Ids	×
Maximum upload file size: 50 kb.	
Select Files To Upload Select Files	
	Import

APNAR PHON

#### b. Manage SMS Template

A predefined message as a template (saved message). Templates avoid spelling mistakes or typos or repetition. A template will be a standard message and you can use it multiple times. Manage Sender Ids Manage SMS Template

٩		Add	SMS Template	
Name	n. CreatedDate		\infty IsDynamic	*
Invite - Sales	2022-10-25 02:01 PM	2022-10-25 02:01 PM	false	
জরুরী রক্ষনাবেক্ষন কাজে	2022-09-01 12:03 PM	2022-09-01 12:03 PM	false	
বিল 5ই অাগস্ট ২০২২ তারিখ	2022-09-01 12:03 PM	2022-09-01 12:03 PM	false	•••
মাসিক বিল অপরিশোধিত থাকায়	2022-09-01 12:02 PM	2022-09-01 12:02 PM	false	

- To create a new SMS Template:
  - Click on Add New Template
  - Enter the Template Name
  - Insert the message content
- If you want to send a parameterized SMS:
  - Check Is Dynamic
  - Choose the file that contains the variables.
  - Select the Contact column or any other variable
  - Select Variables from the drop down list already uploaded from the file.
  - Click Create
  - You can also Edit/Delete templates.
  - You can filter the page's content by specifying the status and Sender ID and then clicking search.

#### c. Sub Accounts

On the sub accounts page you can add new sub accounts and share credits from the main account. You can control each action from the main account and give your co-workers access to create their own campaigns, template, monitor the traffic and review reports. You can also export all the available information to an excel sheet.

When you click on Add New Sub-Account a pop up Add New Sub-Account page will appear.

Title	FirstName	LastName
Mr	+ First Name	Last Name
UserName	Password	RetypePassword
Username	Password	Retype Password
Email	Address	
Email	Address	
Country	PhoneNumber	MobileNumber
Select Country	Phone Number	Mobile Number
_	Role	
isAdmin	Select Role	

Save Close



#### You will have to fill the following:

- ≻ Title
- First Name
- Last Name
- Username
- Password
- Retype Password
- Email

- Address
- > Country
- Phone Number
- > Mobile Number
- ≻ Role
- Admin Checkbox

Click on Save to add the new sub-account or Cancel to disregard.

#### d. Change Password

nage Sender Ids	Manage SMS Template	Sub-Accounts	Change Password
Old Password			
New Password			
Retype Password			
Save			

You can change your password by inserting:

- Old password
- New Password
- Retype Password

Click on save to successfully change your password.

## **Manage Roles**

On the manage roles page you can view your own roles and sub-accounts roles. You can also add new roles, edit, and delete.

My Roles Sub Account			
Q, Search	Add New Role		
Name		+	
accounting			
campaign			
Test			



When you click on Add New Role, you can name the new role then save it.

Save Cancel

### **Role Permissions**

On this page you can select a role for you or the sub-account and decide if you want to grant permission or not.

Role		Permission Category	u f Os and		
All Roles	MS	x v All Categories	x » [Search		
10.			_		
	Client Allow Access API				
	Client Allow Access SMS Send				
	Allow Access SMS Template				
	Client Allow Access ShortURL				

## Manage Users

On this page you can create new users or edit existing users.

Users			Q Search	Add New User
User Name	+. Role	🐇 Group Name	🔬 Active	
Mobility	Admin		false	

To edit an account you must click on **III**. You will be able to edit:

- Username
- Password
- Active Checkbox
- Admin Access Checkbox •

UserName	Password	ConfirmPassword
Test_1	••••	
Active	Admin Access	



To add a new user you must click on the Add New User button and a pop up page will appear.

UserName	Password	ConfirmPassword
Username	Password	Confirm Password
Active	Admin Access	Add User to role
		Select Role -

You will have to fill all the required information and add user to role in case the new user is not an admin.

## Billing

1- Rates

On this page you will be able to view all the rates depending on the Country Name, Operator Name, and Country Code.

Rates Billing History Balance History Redeem Voucher Online Payment

r Country Name	+ Operator Name	14 Cou ntry Code	. Rate
Abkhazia	Aquafon-GSM	7	
Abkhazia	A-Mobile	7	
Afghanistan	Afghan Wireless Communication Company (AWCC)	93	
Afghanistan	Areeba (MTN)	93	
Afghanistan	Roshan	93	

### 2- Billing History

On this page you will see the different transactions done by your users. In addition, filter by:

- Account ID
- Payment Type
- Payment Status
- Information (City)
- Start Date (YYYY-MM-DD)
- End Date (DD/MM/YYYY)

Rates Billing History Balance History Redeem Voucher Online Payment

Accountid		G, Esport filling
Nodine Koubassi	8 F	
PaymentType		Account
	K +	Nav data soulidite it table
PaymentStatus		6.3
	K.F	
Information		
Cea.		4
StartDate		
2020-01-02		
EndDate		
07/04/2020	=	
Search		D Chat

You can export all the available data or filtered data to an excel sheet.

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### 3- Balance History

On this page you will be able to view all the balances history. It will provide you with the below information.

Rates Billing History	Balance Histo	ry Rede	Redeem Voucher			Online Payment						
StartDate							9,				Exp	ort Balance
2020-01-07	12	-	_		_							
EndDate		Created Date		Source Type		Old Balance	New Balance		Amount	Campai Name	<b>\$</b>	Description
2020-01-07	C7	2020-01-07		Campaign		1.5048999981954694	1.490900039672651	à.	0.01400000432133675	Testing 07.01.20		1 messages
Campaign Namene		11:00 AM								07.01.25		
Campaign							< 🚺 >					
Search												

### 4- Redeem Voucher

In this page you can redeem prepaid vouchers. All you have to do is include the code then click on verify to activate.

Rates Billing History Balance History Redeem Voucher Online Payment	
Code	

## Verify

#### 5- Online Payment

On this page you will be able pay online. To activate it, you must send an activation request by sending the following files:

- Passport or National ID Photo
- Credit Card of the client holding his/her name or the company's name.
- Proof of Address

# Click on Send Activate Request in order to send all the documents you uploaded and to request an activation.

Rates Billing History Balance History Redeem Voucher Online Payment

Thank you for your interest in our services. To use online payments, please send us activation request. With the below files:

- » Passport or National ID photo
- Credit Card the client will use holding his/her name or the company's name
- Proof of address

I Send Activation Request I

#### 6- Logout

You will be logged out of your account.

Delivery Type O Standard O Time critical